## Public Notice of Rights under Title VI of the Civil Rights Act of 1964

Tipton County Council on Aging Tipton County Public Transit

To make Tipton County COA riders aware of its commitment to Title VI compliance, and their right to file a civil rights complaint, Tipton County COA has presented the following information, in English on its Rider Guide, Brochure and via our website.

## Your Civil Rights

Tipton County COA operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act and other statutes and authorities that prohibit discrimination in Federally assisted programs and activities. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title IV may file a complaint with Tipton County COA.

For more information on Tipton County COA's civil rights program and the procedures to file a complaint, please contact 765-675-4746; email transportation@encorecenter.org or visit our administrative office at 900 E. Jefferson St, Ste A Tipton, Indiana 46072 from 8am - 4pm Monday - Friday. A complaint may also be filed directly with the FTA, Office of Civil Rights, New Jersey Avenue SE, Washington DC 20590.

*For more information about Tipton County COA programs and services, visit encorecenter.org. If information is needed in another language, contact 765-675-4746. Si se necesita informacion en otro idioma de contacto, 765-675-4746.* 

## **Discrimination Complaint Procedures**

Tipton County COA has established a process for riders to file a complaint under Title VI. Any person who believes that he or she has been discriminated against on the basis of race, color, or national origin by Tipton County COA may file a Title VI complaint by completing and submitting the agency's Title VI Complaint form available at our administrative office or on our website, encorecenter.org.

Tipton County COA will notify INDOT of all formal complaints within five business days of receiving the complaint.